

# Oak Hills



## Why a Property Management Company?

The main purpose of the property management company is to help the community and the board fulfill the goals of the community while protecting the property both physically and financially. Welch Randall (WRPM) helps with payment of bills, reconciliation of bank accounts, legislative updates for CC&R's and rules, enforcement of CC&R's, preparing vendor bids, obtaining maintenance or other bids, and enforcement of vendor contracts. All bills and projects are approved by the HOA Board members first.

While the decision-making powers for the community rest with the community and the HOA Boards, we request that phone calls or emails go directly through WRPM first so that all information necessary to the situation or problem can be provided to the board in an organized manner. The HOA Board's role is a voluntary role and they have limited time. The property management company helps manage the day-to-day needs of the community which allows the HOA Board members to best utilize their time by focusing on key decisions that need to be made for the community.

## Is the HOA FHA/VA Approved? When does the approval expire?

### Are there Administrative or Reinvestment fees?

\$250 Change of Ownership Admin Fee to Welch Randall and \_\_\_ Reinvestment fee to HOA

### How much are my HOA dues and when are they due?

\$310.00 Monthly Dues & \$40.00 Reserve Fee. Due date 1<sup>st</sup> of each month. Late after grace date of 10<sup>th</sup>.

## What does the HOA cover?

## Who is the insurance provider for the HOA?

Travelers

### Where do I send my HOA payment?

Payments can be made online via AppFolio by setting up one-time or recurring payments (preferred method). Checks, cashier's checks, and money orders can be made out to "Riverfront HOA" and can be mailed to our office at: 5300 S. Adams Ave Pkwy, St. 8, Ogden, UT 84047

## Billing Information – Getting Setup on AppFolio:



Welch Randall utilizes a high-tech internet-based software called AppFolio. AppFolio is available online with a computer, smart phone or tablet, and allows you to view your balance and make payments with the click of a button.

In order to setup an online account, you need to receive an email invitation from our office. To request an invite to AppFolio please send an email request to [jessica@welchrandall.com](mailto:jessica@welchrandall.com) or contact our office during regular business hours.

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## Welch Randall Property Management

5300 S. Adams Ave Pkwy, St. 8, Ogden, UT 84405  
Mon-Fri 9AM to 5PM ♦ (801) 399-5883 ♦ [info@welchrandall.com](mailto:info@welchrandall.com)

**For after-hours emergency calls relating to maintenance please call (855) 559-5525**

### General Information

Jennie Stites  
Office (801) 399-5883  
[jennie@welchrandall.com](mailto:jennie@welchrandall.com)

### Property Manager

Brad Randall Office (801)  
399-5883  
[Brad@welchrandall.com](mailto:Brad@welchrandall.com)

### Billing and Accounting

Jessica Gatewood  
Office (801) 399-5883  
[jessica@welchrandall.com](mailto:jessica@welchrandall.com)